

We're laying the groundwork for rural Ireland's high-speed fibre broadband network.

High-speed fibre broadband is coming your way. NBI are working on bringing our fibre cable to your property and soon you will be able to stream, work, play and download online, all at the same time, with no glitches or freezing.

With over 40 retail service (broadband) providers using the NBI network™, you can choose the provider that is right for you, once the network is connected.

Every home is different and some require bespoke solutions when it comes to delivering your cable. If you are experiencing a delay in your delivery, please know that we are doing our best to get to you as soon as possible.

Your connection requires Licensing applications and approvals.



Why is this required for my connection?

NBI broadband is a full Fibre to the Home product, meaning we will bring a fibre connection all the way from the local exchange directly into your home or business. To do this, we need to run fibre cables along poles or underground through ducting.

Where there is a need to replace or repair existing ducting on public property a Local Authority (or Council) application is required to get permission to proceed.

Who is responsible?

NBI or a 3rd party will engage the Local Authority (or Councils) to obtain the necessary licensing.

Does it cost me anything?

No, NBI will incur any costs with respect to licensing with no costs passed to the customer.

How long does it take?

General public licence can be anywhere from 3 to 42 days. NBI work very closely and collaboratively with the Local Authorities to ensure the licence application and approvals process is as efficient as possible and without unnecessary delays.

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What could cause a delay?

The time taken to successfully achieve the appropriate approval for such licences can often be based on the following:

- Levels of works required e.g. if traffic management planning is required then more detailed plans are required to minimise disruption to the local area.
- Site visits may be required by NBI and also Local Authorities.
- Typically works related to the delivery of NBI connections are required on local roads however any work on national roads requires an additional licence application to Transport Infrastructure Ireland.

Who to contact?

More information on local council licensing is available [here](#).